

| Ref # | Hits | Search Query | DBs | Default Operator | Plurals | Time Stamp |
|-------|------|---|--|------------------|---------|---------------------|
| L1 | 1182 | skill based (rout\$3 OR switch\$3) | US-PGPU B; USPAT; EPO; JPO; DERWENT ; IBM_TDB | WITH | ON | 2005/06/10 13:44 |
| L2 | 18 | L1 table | US-PGPU B; USPAT; EPO; JPO; DERWENT ; IBM_TDB | WITH | ON | 2005/06/10 13:44 |
| L3 | 8 | L2 AND @ad<"20010814" | US-PGPU B; USPAT; EPO; JPO; DERWENT ; IBM_TDB | WITH | ON | 2005/06/10 13:44 |
| L4 | 4 | skill\$1based SAME switch | US-PGPU B; USPAT; EPO; JPO; DERWENT ; IBM_TDB | WITH | ON | 2005/06/10 13:44 |
| L5 | 23 | skill\$1based.ti. | US-PGPU B; USPAT; EPO; JPO; DERWENT ; IBM_TDB | WITH | ON | 2005/06/10 13:44 |
| L6 | 1 | skill NEAR3 table (switch OR router) compari\$3 | US-PGPU B; USPAT; EPO; JPO; DERWENT ; IBM_TDB | SAME | ON | 2005/06/10 13:44 |
| L7 | 272 | skill NEAR based routing | US-PGPU B; USPAT; EPO; JPO; DERWENT ; IBM_TDB | SAME | ON | 2005/06/10 13:44 |
| L8 | 49 | L7 switch | US-PGPU B; USPAT; EPO; JPO; DERWENT ; IBM_TDB | SAME | ON | 2005/06/10 13:44 |

| | | | | | | |
|-----|-------|---|--|------|-----|---------------------|
| L9 | 17 | L8 AND dynamic\$3 | US-PGPU B; USPAT; EPO; JPO; DERWENT ; IBM_TDB | SAME | ON | 2005/06/10 13:44 |
| L10 | 10 | L9 AND @ad<"20010814" | US-PGPU B; USPAT; EPO; JPO; DERWENT ; IBM_TDB | WITH | ON | 2005/06/10 13:44 |
| L11 | 7889 | ((379/265.02,265.03,265.05, 265.06,265.11,265.12,265. 13) or (709/240,226,227,228, 229)).CCLS. | US-PGPU B; USPAT; USOCR; EPO; JPO; DERWENT ; IBM_TDB | OR | OFF | 2005/06/10 13:44 |
| L12 | 69 | (service NEAR agent) SAME (skill NEAR3 (based OR table OR information OR look\$1up)) | US-PGPU B; USPAT; EPO; JPO; DERWENT ; IBM_TDB | SAME | ON | 2005/06/10 13:44 |
| L13 | 22 | L11 AND L12 | US-PGPU B; USPAT; EPO; JPO; DERWENT ; IBM_TDB | SAME | ON | 2005/06/10 13:44 |
| L14 | 15 | L13 AND @ad<"20010814" | US-PGPU B; USPAT; EPO; JPO; DERWENT ; IBM_TDB | SAME | ON | 2005/06/10 13:44 |
| L15 | 24494 | dynamic\$5 up\$1dat\$3 | US-PGPU B; USPAT; EPO; JPO; DERWENT ; IBM_TDB | SAME | ON | 2005/06/10 13:44 |
| L16 | 3 | L14 AND L15 | US-PGPU B; USPAT; EPO; JPO; DERWENT ; IBM_TDB | SAME | ON | 2005/06/10 13:44 |
| L17 | 1 | dynamic\$5 up\$3dat\$3 (skill NEAR3 based) table | US-PGPU B; USPAT; EPO; JPO; DERWENT ; IBM_TDB | SAME | ON | 2005/06/10 13:44 |

| | | | | | | |
|-----|--------|---|--|------|-----|---------------------|
| L18 | 29 | dynamic\$5 up\$3dat\$3 skill table | US-PGPU B; USPAT; EPO; JPO; DERWENT ; IBM_TDB | SAME | ON | 2005/06/10 13:44 |
| L19 | 14 | L18 AND (switch OR router) | US-PGPU B; USPAT; EPO; JPO; DERWENT ; IBM_TDB | SAME | ON | 2005/06/10 13:44 |
| L20 | 16 | dynamic service skill table | US-PGPU B; USPAT; EPO; JPO; DERWENT ; IBM_TDB | SAME | ON | 2005/06/10 13:44 |
| L21 | 485 | service skill table | US-PGPU B; USPAT; EPO; JPO; DERWENT ; IBM_TDB | SAME | ON | 2005/06/10 13:44 |
| L22 | 65 | service skill table | US-PGPU B; USPAT; EPO; JPO; DERWENT ; IBM_TDB | WITH | ON | 2005/06/10 13:44 |
| L23 | 7889 | ((379/265.02,265.03,265.05, 265.06,265.11,265.12,265. 13) or (709/240,226,227,228, 229)).CCLS. | US-PGPU B; USPAT; USOCR; EPO; JPO; DERWENT ; IBM_TDB | OR | OFF | 2005/06/10 13:44 |
| L24 | 7 | L22 AND L23 | US-PGPU B; USPAT; EPO; JPO; DERWENT ; IBM_TDB | SAME | ON | 2005/06/10 13:44 |
| L25 | 554926 | dynamic\$3 | US-PGPU B; USPAT; EPO; JPO; DERWENT ; IBM_TDB | SAME | ON | 2005/06/10 13:44 |
| L26 | 2381 | skill.ti. | US-PGPU B; USPAT; EPO; JPO; DERWENT ; IBM_TDB | SAME | ON | 2005/06/10 13:44 |

| | | | | | | |
|-----|--------|---|--|------|----|---------------------|
| L27 | 70927 | L25.ti. | US-PGPU B; USPAT; EPO; JPO; DERWENT ; IBM_TDB | SAME | ON | 2005/06/10 13:44 |
| L28 | 12 | L26 AND L27 | US-PGPU B; USPAT; EPO; JPO; DERWENT ; IBM_TDB | SAME | ON | 2005/06/10 13:44 |
| L29 | 17 | allen.in. AND Nortel\$.as. | US-PGPU B; USPAT; EPO; JPO; DERWENT ; IBM_TDB | SAME | ON | 2005/06/10 13:44 |
| L30 | 4 | skill AND L29 | US-PGPU B; USPAT; EPO; JPO; DERWENT ; IBM_TDB | SAME | ON | 2005/06/10 13:44 |
| L31 | 257 | skill NEAR2 based NEAR3 routing | US-PGPU B; USPAT; EPO; JPO; DERWENT ; IBM_TDB | SAME | ON | 2005/06/10 13:44 |
| L32 | 6 | L31 AND dynamic\$5 NEAR3 up\$1dat\$3 | US-PGPU B; USPAT; EPO; JPO; DERWENT ; IBM_TDB | SAME | ON | 2005/06/10 13:44 |
| L33 | 222910 | select\$3 (agent OR (service NEAR2 agent)) | US-PGPU B; USPAT; EPO; JPO; DERWENT ; IBM_TDB | WITH | ON | 2005/06/10 13:44 |
| L34 | 946 | skill NEAR3 table | US-PGPU B; USPAT; EPO; JPO; DERWENT ; IBM_TDB | SAME | ON | 2005/06/10 13:44 |
| L35 | 130 | L33 AND L34 | US-PGPU B; USPAT; EPO; JPO; DERWENT ; IBM_TDB | SAME | ON | 2005/06/10 13:44 |

| | | | | | | |
|-----|------|--|--|------|-----|---------------------|
| L36 | 83 | L35 AND @ad<"20010814" | US-PGPU B; USPAT; EPO; JPO; DERWENT ; IBM_TDB | WITH | ON | 2005/06/10 13:44 |
| L37 | 7889 | ((379/265.02,265.03,265.05, 265.06,265.11,265.12,265. 13) or (709/240,226,227,228, 229)).CCLS. | US-PGPU B; USPAT; USOCR; EPO; JPO; DERWENT ; IBM_TDB | OR | OFF | 2005/06/10 13:44 |
| L38 | 9 | L36 AND L37 | US-PGPU B; USPAT; EPO; JPO; DERWENT ; IBM_TDB | SAME | ON | 2005/06/10 13:44 |
| L39 | 25 | (US-20020006191-\$ or US-20020159475-\$ or US-20040005048-\$ or US-20030026414-\$ or US-20030059029-\$).did. or (US-5870464-\$ or US-5893111-\$ or US-6185292-\$ or US-6408066-\$ or US-6424709-\$ or US-6539538-\$ or US-6563788-\$ or US-6587556-\$ or US-6707904-\$ or US-6763104-\$ or US-6704410-\$ or US-6453038-\$ or US-6714643-\$ or US-6697858-\$ or US-6744877-\$ or US-6741698-\$ or US-6381640-\$ or US-6128380-\$ or US-6584192-\$ or US-6058435-\$ or US-5825869-\$).did. or (EP-1039732-\$ or EP-1056264-\$ or EP-1111890-\$ or EP-740450-\$).did. or (AU-200027733-\$).did. | US-PGPU B; USPAT; EPO; DERWENT | SAME | ON | 2005/06/10 13:44 |
| L40 | 14 | skill\$ AND table AND switch AND rout\$3 AND dynamic\$5 AND L39 | US-PGPU B; USPAT; EPO; JPO; DERWENT ; IBM_TDB | SAME | ON | 2005/06/10 13:44 |

| | | | | | | |
|-----|------|---|--|------|-----|---------------------|
| L41 | 1112 | updat\$3 (rout\$3 OR skill OR skill\$1based)table (upload\$3 OR transmit\$4 OR send\$3 OR transfer\$4) (switch OR (call NEAR center) OR router) | US-PGPU B; USPAT; EPO; JPO; DERWENT ; IBM_TDB | SAME | ON | 2005/06/10 13:44 |
| L42 | 7889 | ((379/265.02,265.03,265.05, 265.06,265.11,265.12,265. 13) or (709/240,226,227,228, 229)).CCLS. | US-PGPU B; USPAT; USOCR; EPO; JPO; DERWENT ; IBM_TDB | OR | OFF | 2005/06/10 13:44 |
| L43 | 59 | L41 AND L42 | US-PGPU B; USPAT; EPO; JPO; DERWENT ; IBM_TDB | SAME | ON | 2005/06/10 13:44 |
| L44 | 26 | L43 AND agent | US-PGPU B; USPAT; EPO; JPO; DERWENT ; IBM_TDB | SAME | ON | 2005/06/10 13:44 |
| L45 | 19 | L44 AND @ad<"20010814" | US-PGPU B; USPAT; EPO; JPO; DERWENT ; IBM_TDB | WITH | ON | 2005/06/10 13:44 |
| L46 | 9 | (skill\$1based WITH routing).ti. | US-PGPU B; USPAT; EPO; JPO; DERWENT ; IBM_TDB | SAME | ON | 2005/06/10 13:44 |

| | | | | | | |
|-----|-----|--|--|------|----|---------------------|
| L47 | 28 | (US-20020006191-\$ or US-20020159475-\$ or US-20030026414-\$ or US-20030059029-\$ or US-20040005048-\$).did. or (US-5825869-\$ or US-5870464-\$ or US-6058435-\$ or US-6128380-\$ or US-6185292-\$ or US-6381640-\$ or US-6408066-\$ or US-6424709-\$ or US-6453038-\$ or US-6539538-\$ or US-6563788-\$ or US-6584192-\$ or US-6587556-\$ or US-6697858-\$ or US-6704410-\$ or US-6707904-\$ or US-6714643-\$ or US-6741698-\$ or US-6744877-\$ or US-6763104-\$).did. or (EP-1039732-\$ or EP-1056264-\$ or EP-1111890-\$ or EP-740450-\$).did. or (AU-200027733-\$ or US-20030081757-\$).did. | US-PGPU B; USPAT; EPO; DERWENT | SAME | ON | 2005/06/10 13:44 |
| L48 | 41 | agent NEAR2 (record OR information)SAME (station OR terminal) SAME skill | US-PGPU B; USPAT; EPO; JPO; DERWENT ; IBM_TDB | SAME | ON | 2005/06/10 13:44 |
| L49 | 2 | L47 AND L48 | US-PGPU B; USPAT; EPO; JPO; DERWENT ; IBM_TDB | SAME | ON | 2005/06/10 13:44 |
| L50 | 841 | (generat\$3 OR creat\$3) WITH (agent WITH record) | US-PGPU B; USPAT; EPO; JPO; DERWENT ; IBM_TDB | SAME | ON | 2005/06/10 13:44 |

| | | | | | | |
|-----|-----|--|---|------|----|---------------------|
| L51 | 32 | (US-20020006191-\$ or US-20020006193-\$ or US-20020159475-\$ or US-20030026414-\$ or US-20030059029-\$ or US-20040005048-\$).did. or (US-5825869-\$ or US-5870464-\$ or US-6058435-\$ or US-6128380-\$ or US-6185292-\$ or US-6381640-\$ or US-6408066-\$ or US-6424709-\$ or US-6453038-\$ or US-6539538-\$ or US-6563788-\$ or US-6584192-\$ or US-6587556-\$ or US-6697858-\$ or US-6704410-\$ or US-6707904-\$ or US-6714643-\$ or US-6741698-\$ or US-6744877-\$ or US-6763104-\$).did. or (EP-1039732-\$ or EP-1056264-\$ or EP-1111890-\$ or EP-740450-\$).did. or (AU-200027733-\$ or US-20030081757-\$).did. | US-PGPU B; USPAT; EPO; DERWENT | SAME | ON | 2005/06/10 13:47 |
| L52 | 11 | 51 AND CTI | US-PGPU B; USPAT; EPO; JPO; DERWENT ; | SAME | ON | 2005/06/10 14:15 |
| L53 | 22 | CTI IVR (DNIS or CLI) | US-PGPU B; USPAT; EPO; JPO; DERWENT ; | SAME | ON | 2005/06/10 14:23 |
| L54 | 193 | CTI IVR (DNIS or CLI) | US-PGPU B; USPAT; EPO; JPO; DERWENT ; | AND | ON | 2005/06/10 14:23 |
| L55 | 128 | 54 and SKILL and ROUT\$3 and AGENT | US-PGPU B; USPAT; EPO; JPO; DERWENT ; | AND | ON | 2005/06/10 14:23 |

| | | | | | | |
|-----|--------------|---|--|-----|----|---------------------|
| L56 | 70 | 55 and (PROFILE or INFORMATION) and COMPAR\$3 | US-PGPU B; USPAT; EPO; JPO; DERWENT ; IBM_TDB | AND | ON | 2005/06/10 14:24 |
| L57 | 70 | 56 and (TABLE or RECORD) | US-PGPU B; USPAT; EPO; JPO; DERWENT ; IBM_TDB | AND | ON | 2005/06/10 14:25 |
| L58 | 69 | 57 AND availabl\$5 | US-PGPU B; USPAT; EPO; JPO; DERWENT ; IBM_TDB | AND | ON | 2005/06/10 14:26 |
| L59 | 2109837 7 | @ad<"20010814" | US-PGPU B; USPAT; EPO; JPO; DERWENT ; IBM_TDB | AND | ON | 2005/06/10 14:26 |
| L60 | 38 | 58 AND 59 | US-PGPU B; USPAT; EPO; JPO; DERWENT ; IBM_TDB | AND | ON | 2005/06/10 14:26 |